



Many thanks for choosing to stay at Greetham Retreat CL site and we hope that you will find your holiday both relaxing and enjoyable. This site information leaflet and site rules overleaf, are designed to help you and other guests have an enjoyable, safe, and pleasant holiday. We also ask please, that you to think of others, by regularly washing/sanitising your hands and maintaining social distancing from other guests, to help keep the site Covid secure.



- The **Tourist Information Room** is located just off the courtyard area, at the rear of our self-catering holiday cottages, access is via the fully glazed door. Please feel free to take any of the local attractions leaflets or business cards that may interest you.
- The **Laundry Room** is off the Tourist Information Room.
- The **Camper's Toilet** is situated towards the front of the holiday cottages building, the door is just behind the wooden privacy fence.
- The Greetham Wi-Fi password is 5544332211.

Following your stay, we would also love to hear your views about **Greetham Retreat CL** via any of the following websites where you can leave reviews: -

TripAdvisor @ www.tripadvisor.co.uk - Greetham Retreat Holidays

Google @ www.google.co.uk/maps/place - Greetham Retreat Holidays or CL

Facebook @ www.facebook.com - Greetham Retreat Holidays

Caravan & Motorhome Club @ www.caravanclub.co.uk - Greetham Retreat CL

Such reviews really do help future guests to decide, if what we are offering here at Greetham Retreat, meets their needs and expectations.

We live at Greetham Lodge in the house just up the hill beyond the ponds. Please do not enter the private garden, as our dogs may be loose. If you need anything or have any questions, please feel free to just get in touch or approach us if you see us around. If you wish to view our self-catering holiday cottages, please just ask us and subject to availability we will do our best to show you around and let you view them.

Thank you again for choosing Greetham Retreat CL for your holiday and we hope you will have a lovely stay.

Rob and Jeanette Folwell – Owners

Tel: 01507 588640 or Mob: 07747602458 Email: holidays@greethamretreat.co.uk

Website: www.greethamretreat.co.uk/stay/caravans

Site Rules - for Greetham Retreat CL

Everyone staying at Greetham Retreat CL must comply with the below site rules. Failure to comply with the rules may lead to you being asked to leave.

Members Only: Greetham Retreat CL touring caravan site is exclusively for the use of Caravan and Motorhome Club (formally the Caravan Club) members only.

Capacity & Length of Stay: A maximum of five caravans can stay for recreational and short stay use only, for periods not exceeding 28 consecutive days on any single visit.

Arrival Times: Please arrive after 12 noon unless another arrival time has been agreed with the owners and please show your Caravan and Motorhome Club membership card if requested.

Payment of Pitch Fees: A deposit payment may be required to confirm advanced pitch bookings. Balance payments will normally be paid in full, 4 weeks prior to your arrival.

Conditions of Use: Use of a site is conditional upon compliance with all rules, guidance notices and instructions of the Owners. All site users and guests must conduct themselves with due regard to the health and safety of themselves and others. Any person in breach of any of these rules may be asked to leave the site by the Owners.

Driving on Grass: Please do not drive or park your vehicle or caravan on the grass, please park on the hard standing.

Speed Limits: Motor vehicles and bicycles on site should, only be used with due regard to the safety and convenience of others and their speed should not exceed walking pace (i.e., dead slow or less than 5mph). Only a person in possession of a full current driving licence and motor insurance may drive a motor vehicle on the site.

Behaviour: Please respect the owner's and fellow guest's privacy and follow the Caravan and Country Codes. Musical instruments, radios and televisions etc. should not be used to the inconvenience of other people on the site. Site users are expected to conduct themselves in a manner which respects the comfort and convenience of other site users.

Children: Please ensure they are always supervised, and it is the responsibility of parents and guardians to ensure children are supervised whilst on site. Please be warned that unfenced ponds with deep water are located within the grounds; the water is not to be entered by anyone.

Dogs: Maximum of 4 dogs/pets per pitch. Please be a responsible dog owner. Always keep your dog on a lead and please <u>clear</u> <u>up</u> after them. No animals are allowed in the toilet/shower room or laundry room areas, other than guide/assistance dogs. <u>Dogs</u> are prohibited from entering ponds on site to protect the wildlife.

Ball & Other Games: The site is intended for the quiet enjoyment of the countryside and wildlife conservation, **so ball and other outdoor games are NOT permitted**. Kites and other similar flying devices are prohibited, due to the dangers of high voltage overhead electricity cables on site.

Additional Visitors: Please notify the owners if you wish to entertain visitors. The owners reserve the right to refuse such requests.

Smoking: No Smoking is allowed within the caravan site toilet, shower room, laundry room or any of the buildings. Please do not discard or throw cigarettes ends on the ground or floor. Please dispose of them properly.

Waste Disposal: Waste grey water containers should not be allowed to overflow but may be emptied in the nearby hedge bottom. The contents of chemical toilets must always be disposed of by emptying at the disposal point provided. Disposable nappies and similar bulky items must not be emptied into chemical closet emptying points but must be wrapped in a bag and placed in a general rubbish bin. All rubbish should be recycled and placed in the appropriately marked bins provided. Users of medical equipment, including hypodermic needles are the user's responsibility for providing a safe means of disposal and removal off site; they must not be placed in the waste bins.

Charging of Electric Vehicles: Is **not allowed** on site, without the consent of the owners. If required, the owners must be informed and may permit such charging, but an **additional £1 per hour charging fee** will be payable, e.g. (12 hours charging will cost £12).

Fires & Barbecues: Fires must not be lit on the site. Barbecues are permitted within the caravan site only, but users should endeavour to minimise smoke and fumes and any annoyance to neighbours. All barbecues must be raised sufficiently off the ground to minimise the risk of fire and to avoid any damage to grass areas. You may also use the purpose-built brick BBQ next to the chess board on site.

Vacation of Pitches: Pitches are to be vacated prior to 12 noon.

Main Gates: Please close the main gates behind you when arriving or leaving Greetham Retreat during your stay. This helps increase safety and security on site.

Generators: Not allowed without the owner's permission.